

SOLDIER ON



# TRANSPORTATION CONNECTIONS

IN PARTNERSHIP WITH



FUNDED BY



— VETERANS & FAMILIES —  
**TRANSPORTATION**  
CALL CENTER

# GETTING YOU FROM *WHERE YOU ARE* TO *WHERE YOU ARE GOING*

The Berkshire Regional Transit Authority is proud to partner with Soldier On to create the Veterans and Families Transportation Call Center. Funded by the U.S. Department of Transportation Federal Transit Administration, the Call Center will be staffed by Soldier On veterans to provide service to all Berkshire County veterans and their families.

BRTA and Soldier On are making it easy to access information about transportation for veterans and their families by contacting the Call Center at (413) 418-4300, toll-free at (855) 483-8743, or by requesting a trip online at [www.veteranfamilyrides.com](http://www.veteranfamilyrides.com). Transportation options will vary and may not be applicable to all. Some options are free, while others are fare based. There is a short registration process. Our Soldier On veterans staffing the Call Center will help the veteran or family member to the suitable options for their unique transportation needs.

## About Soldier On

A private, nonprofit organization, Soldier On is committed to ending homelessness among veterans and their families. Since 1994, the organization has been providing transitional housing and supportive services to returning veterans of all of the armed services.

## About BRTA

The Berkshire Regional Transit Authority provides fixed route and on demand transportation services to 24 communities throughout Berkshire County. The BRTA operates the Intermodal Transportation Center that also houses Berkshire Community College classrooms and the Veterans and Families Transportation Call Center.

## VETERAN AND FAMILIES TRANSPORTATION SERVICES

The Call Center is open Monday through Friday, 8 AM to 5 PM to get you where you need to go.

### Transportation

- Soldier On Transportation
- BRTA Fixed Bus Route System
- BRTA ADA/Paratransit Service
- MassHealth HST Program
- Peter Pan
- Amtrak

### Destinations

- VA Medical Centers at Leeds, MA and Albany, NY
- Pittsfield Outpatient Clinic
- Medical Appointments
- Work
- Education
- Shopping

